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INFORMATION DISCLOSURE STATEMENT BY APPLICANT

Date Submitted: December 10, 2003

(use as many sheets as necessary)

Sheet 1 of 2

Complete if Known	
Application Number	09/815,731
Filing Date	03/23/2001
First Named Inventor	George H. HOFFMAN
Group Art Unit	3627
Examiner Name	Florian M. Zeender
Attorney Docket Number	062834-0179

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U.S. PATENT DOCUMENTS

Examiner Initials*	Cite No.[1]	U.S. Patent Document Number	Kind Code[2] (if known)	Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document MM-DD-YYYY	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
FZ	C1	5,204,821		Inui et al.	04-20-1993	
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Examiner Initials*	Cite No.[1]	Foreign Patent Document Office[3]	Number[4]	Kind Code[5] (if known)	Name of Patentee or Applicant of Cited Documents	Date of Publication of Cited Document MM-DD-YYYY	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	T[6]

NON PATENT LITERATURE DOCUMENTS

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				Examiner Name	Florian M. Zeender
Sheet	2	of	2	Attorney Docket Number	062834-0179

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Examiner Initials*	Cite No.[1]	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.) date, page(s), volume-issue number(s), publisher, city and/or country where published.	T[6]
FZ	C25	Noori, Hamid; Production and Operations Management; Total Quality Responsiveness; McGraw-Hill; 1995; pages 422-519	
FZ	C26	Noori, Hamid; Production and Operations Management; Total Quality Responsiveness; McGraw-Hill; 1995; pages 592-601	

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